



## CONVERSATION

**Customer:** I would like to send this letter to Japan by **airmail**, how much is the charge?

**Post office clerk:** It's £1.2, do you need extra stamps?

**Customer:** I do, I've been also expecting package from New York. Here my identification card and the receipt.

**Post office clerk:** Would you mind signing this form. Here is the package.

**Customer:** Finally, I would like to send this **registered letter** to London.

**Post office clerk:** Please fill in the complete address in capital letters.

## VOCABULARY WORDS

**airmail**

**registered letter**

## LET'S TALK

- 1. Have you ever sent an important package? Did you send it as package priority?**
- 2. Are you confident that your package will be delivered on time and safely?**
- 3. What other possible problems one can encounter when delivering packages?**
- 4. Was there a time that you were waiting for an important package to be delivered but it took a long time for you to receive it? Tell something about it. Use as many vocabulary listed above.**