

## At the Garage



## **Dialogue**

June: You look so angry. What happened?

Mark: Nothing. Just don't ask.

June: Come on. I think you need to let off some steam. Besides, you shouldn't keep your feelings pent up. They'll eat you alive. So, talk to me.

Mark: All right. This morning I took my car to the garage to have them check the air-conditioner. They only gave it a once over, refilled it with some Freon, and charged me 300 bucks!

June: No wonder you're livid. I'd be mad, too if someone ripped me off like that.

Mark: Yeah, and they were rude. They said I didn't know anything about cars, which I don't, but they didn't have to be so blunt!

June: Sounds like you got a raw deal! Maybe you should file a complaint with the Consumer Protection Agency.



let off some steam keep feelings pent up bucks livid once over ripped someone off blunt raw deal complaint





## At the Garage



## Let's Talk

- 1. What are the things that can make you feel livid?
- 2. Who do you talk to when you need to let off some steam?
- 3. When do you keep your feelings pent up?
- 4. Have you had a raw deal before? What happened?
- 5. What do you do when people are rude to you?

